

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 09th day of March' 2021

Complaint ID: 16972019/2019-20/ Guntur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. R.M.M. Baig
Sri Y.Sanjay Kumar
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

J. Anuradha,
W/o. J. Pratap Reddy,
Near NCC Redmix,
Namburu,
Pedakakani,
Guntur Dt.

Complainant

* * * *

ORDER

1. The case of the complainant is that government of A.P. allotted assigned land in Sy. No.244/B4 and 244/B5 in the name of V. Brahma Reddy (Her father) Tiyyagura Nagamma (Grand Mother) in 1982. Both her father and grandmother passed away and she is the only daughter of Brahma Reddy. She and her husband are in USA, they just came back to visit the lands and noticed that somebody occupied her land and constructed small room and electricity supply was given. She contacted ADE/Pedakakani and came to know that the service was released in the name of one Y. Hanuman Prasad, Pedakakani section on 13.04.2018 under category -2 and again it was changed to category -1 on 18.04.2019. The SC. No.1134310005690 connection was issued based on false documents. Though she contacted ADE/Pedakakani but there was no response. Hence she is requesting to disconnect the service connection as the lands in Survey number are assigned lands and prohibited under Sec. 22 A.
2. Since the complainant is seeking disconnection of service released in the name of another person, a notice was issued to EE/O/ Town-1/ Guntur for a detailed report.

DESPATCHED

DATE 10/3/2021
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3. Accordingly, he submitted a report stating that an LT application for extension of supply under commercial category with contracted load of 2 KW to Sri. Yedla Hanuman Prasad was registered vide LT Application Reg No. 16113S336472018APR11. Along with LT application, the applicant has submitted copies of Aadhar, PAN and registered document of the site property towards identity proof and ownership proof. Based on identification, power supply was given on 13.04.2018 and electricity service was assigned as USC No.1134310005690. During March' 19 the service was changed from commercial to domestic as per the request of consumer and receiving CC bills regularly. As per AE/O/ Pedakakani on 17.07.2019 he received a complaint from J. Pratap Reddy, H/o. Anuradha raising an allegation against the ownership of property where the service was released and requested to disconnect power supply to Sc.No.1134310005690 on the ground that site belongs to J. Anuradha. But complainant has not submitted any documents showing ownership to the above said property. Hence AE/O/ Pedakakani not considered the complaint and not disconnected the power supply.
4. Notice was issued to the complainant for hearing in respect of maintainability of complaint but complainant was absent on 28.10.2020, 07.01.2021 and 17.02.2021. It shows that she is not showing any interest to submit her objections against the release of service in the name of another.
5. According to the version of respondents, complainant is claiming the property in which the service was released in the name of another person on furnishing of documents. So it is clearly a title dispute. This forum is not competent to decide on the title. Complainant also will not come under the definition of consumer as per Sub Sec (15) of Section .2 of the Electricity Act, 2003. Hence the complaint is not maintainable before the forum.
6. Hence the complaint is rejected.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot

No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 09th March'2021.

Sd/- Sd/- Sd/- Sd/-
Member (Technical) Member (Finance) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.